



Technology Solutions, Delivered with Care

Customer Support Escalation List

Thank you for choosing Access One. Please save this document, and reference it if you need to escalate support. You may also distribute copies to others who are authorized and responsible for your organization's technology services.

For service issues or questions, please contact the Service Management Team at 800-804-8333.

Relationship Managers

Marcus Earl - Extension 938
mearl@accessoneinc.com

Stathie Manos - Extension 994
smanos@accessoneinc.com

Sr. Account Managers

Laura Wisniowski - Extension 981
lwisniowski@accessoneinc.com

Renee Andreatta - Extension 928
randreatta@accessoneinc.com

David Pagni - Extension 322
dpagni@accessoneinc.com

Account Managers

Michael Paulman - Extension 997
mpaulman@accessoneinc.com

Nicole Stukenberg - Extension 996
nstukenberg@accessoneinc.com

VP of Client Engagement

Nicki Watson - Extension 984
nwatson@accessoneinc.com

After business hours, contact 800-804-8333. The afterhours recording will direct your call to the 24-hour NOC Center.

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