



## Vendor Requirements

- ✓ A Customer Premise Equipment (CPE) Vendor (e.g., PBX, router, etc.) will need to be supplied by you to test and turn up your circuit. The CPE vendor is responsible for troubleshooting, maintenance and programming of your equipment. **If you need Access One to provide a Customer Premise Equipment Vendor for you, please inform your provisioner immediately and we will coordinate to make these arrangements.**
- ✓ Please have all programming of your equipment completed prior to the scheduled test and turn up date and time.
- ✓ If you selected not to have Access One extend your Dmarc, please have this task completed prior to the test and turn up.
- ✓ The test and turn up will consist of a call between our technician and your equipment vendor. Your equipment vendor will be the only technician at your site. Your vendor will be asked to plug in your equipment, connecting it to the circuit. Our technician and your vendor will then test to ensure connectivity. If any problems arise, your equipment vendor should be able to troubleshoot issues with your equipment. Once connectivity is established, your circuit will then be released to you for your use.
- ✓ A reactivation will need to be scheduled after the test and turn up if you will not be leaving your circuit active prior to your scheduled port date and time. Your vendor should be able to determine if you will be able to leave your circuit up and active.



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