

COMPANY SNAPSHOT**Flood Brothers Disposal**

Headquarters Location:
Oakbrook Terrace, IL

Locations: 5

Industry:
Waste & Recycling Services

Client Since: 2019

Services Provided

- Managed IT Services
- Internet Connectivity
- Cybersecurity vCISO

TESTIMONIAL

"Access One has been a trusted technology partner for Flood Brothers, providing the IT and cybersecurity expertise we need to support our day-to-day operations and continued growth. Their attention to detail, professionalism, and responsiveness have consistently stood out. Their team takes a proactive approach to protecting our systems, addressing issues, and helping us navigate an increasingly complex technology and cybersecurity environment. We value the relationship we have built with Access One and the confidence that comes from knowing we have a knowledgeable and dependable team supporting our organization."

- Michael J Flood, Sales & Business Development

**Challenge**

Flood Brothers has an onsite IT resource handling day-to-day support, but its former managed IT provider wasn't delivering the breadth of services the business needed. Internet connectivity and cybersecurity were handled separately, while applications and licensing lacked centralized management.

The IT manager needed additional expertise to oversee the network, backups, cybersecurity monitoring, and overall IT stability. Rather than adding more vendors, Flood Brothers wanted a well-rounded technology partner that could complement its onsite resource and provide greater visibility, expertise, and support across its environment.

Access One Solution

Access One became an extension of Flood Brothers' internal IT team, working closely with its onsite resource to provide support whenever additional expertise or escalation is needed. Together, the teams manage the network, backups, cybersecurity monitoring, applications, licensing, and overall technology environment. Flood Brothers' onsite resource also has access to reporting for greater visibility into performance and security. Access One's vCISO program adds GRC expertise, providing the cybersecurity guidance and proactive approach Flood Brothers needs as its technology requirements continue to evolve.

