Data Trax Web Portal
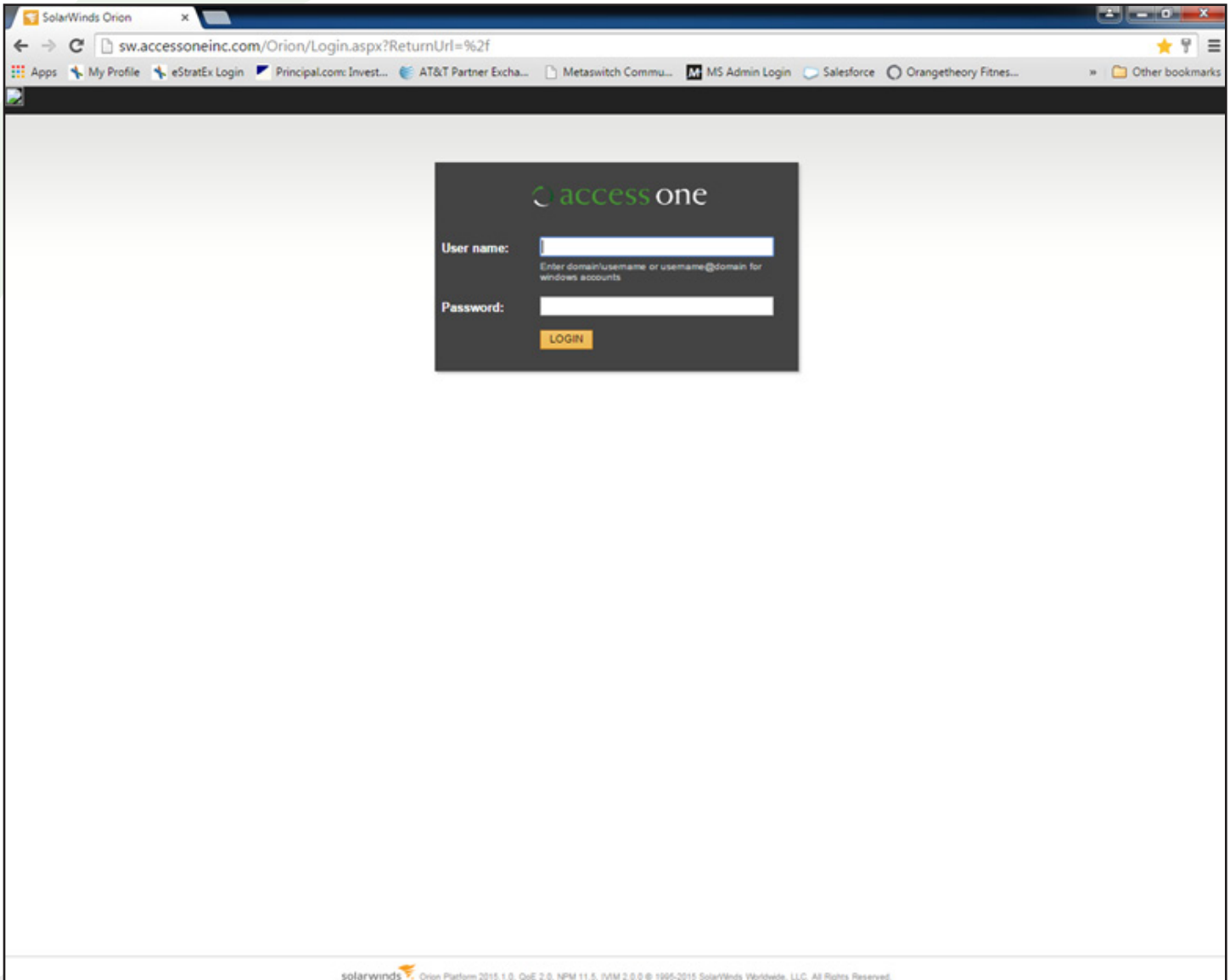# Powered by SolarWinds Orion

Contents

Logging into Access One Data Trax powered by SolarWinds Orion

Using any web browser, navigate to http://sw.accessoneinc.com. Use the credentials provided to you by Access One personnel to successfully log into the platform.

Navigating Data Trax

Once you've logged in, you will be brought to the default summary view. To see the details of your equipment, expand the ⊞ icon next to your group, and click the corresponding equipment you would like to view.

All Groups

Navigate your company's associated devices from this panel.
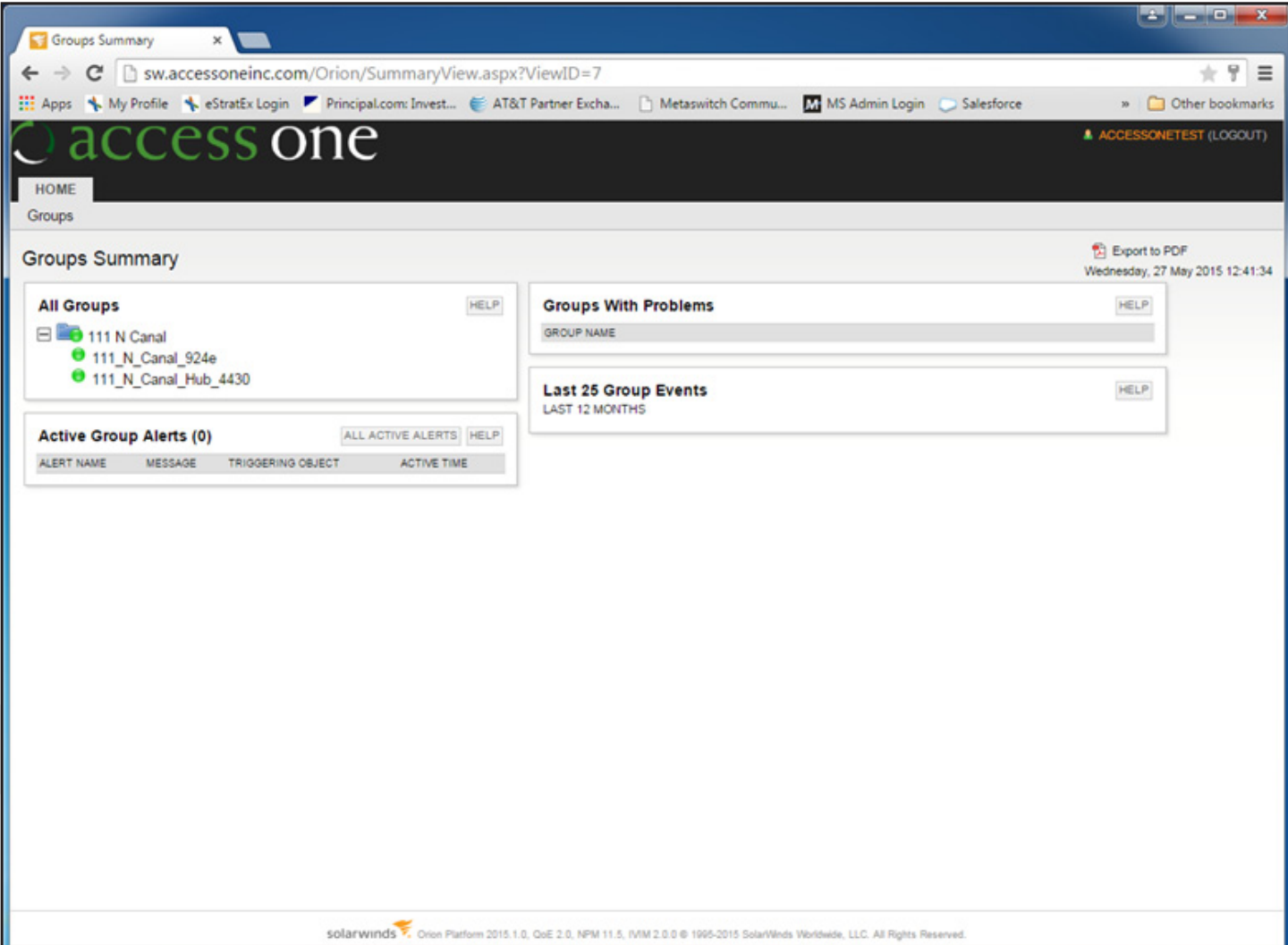
Groups with Problems

This displays any group with problems associated to your company.

Active Group Alerts

This panel will display alerts such as a down interface, router, or any other network alert data.

Last 25 Group Events

This is a running log of the events that have occurred recently associated to your devices and locations.

Viewing Node Details

Once you've clicked on a device from the home page, you can view the details of that device (which is referred to as a node).

Node Summary Page

The node summary page will give you quick information regarding the node you are viewing, such as IP address, Availability Statistics, Active Alerts on the Node and Current Utilization.

Hovering over an interface will give you live details on that interface, such as utilization and bandwidth.

Node Vital Stats Page

On the Node Summary page, click the Vital Stats tab on the left menu bar.
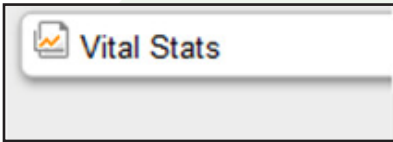
The Vital Stats page is designed to give you graphs, charts and statistics on your devices. The data is refreshed every 5 minutes.
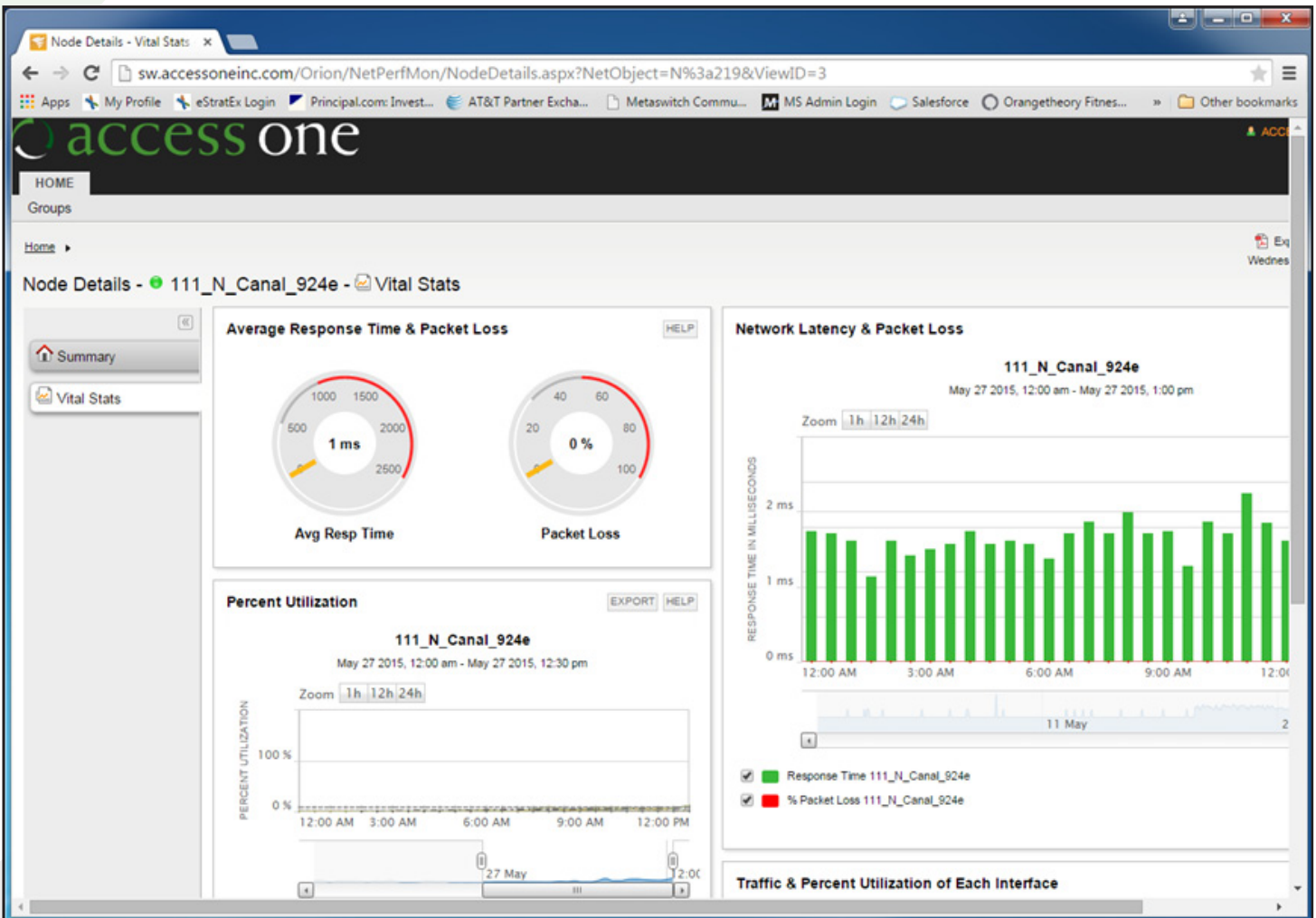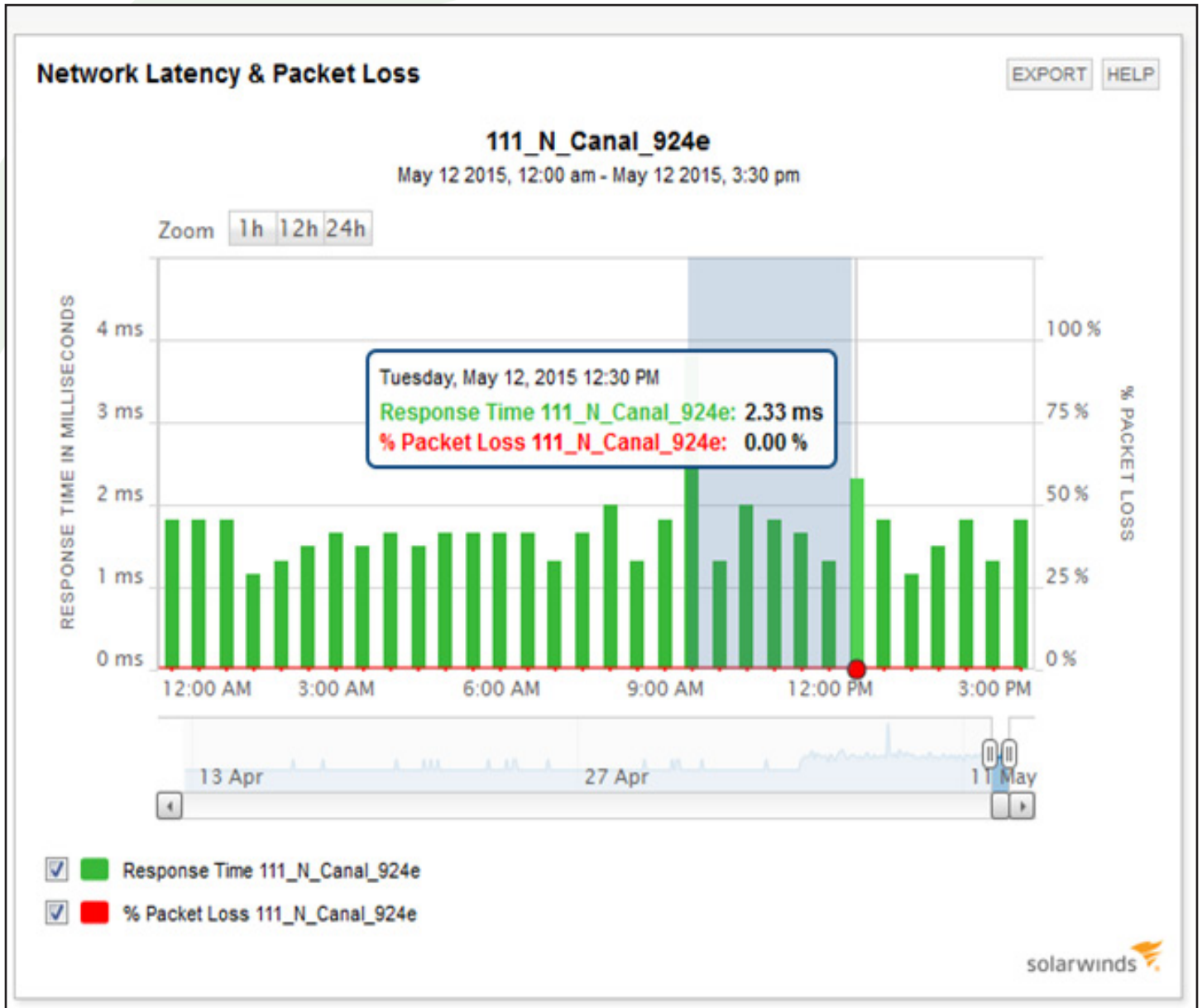
You can hover over any of the graphs for more detailed statistics. Click and hold your left mouse button and drag across times to zoom into further detail for the selected time period.

Previously, the times 9AM to 12PM were highlighted and the resulting graph has now zoomed into the selected times.