



ACCESS ONE LAUNCHES NEW MANAGED IT PACKAGES TO SIMPLIFY AND SECURE BUSINESS TECHNOLOGY

For Immediate Release

Chicago, IL – April 24, 2026 – Access One, a Chicago-based managed services and telecommunications provider, announced the launch of its new Managed IT Packages, offering businesses with more than 25 employees a simpler, more predictable way to support, secure, and manage their IT environments.

The new packages—**Essential, Preferred, and Elite**—are designed to give organizations flexibility to scale their protection and support as their needs evolve. Each package delivers proactive monitoring, security, and support with clear pricing and optional add-ons for voice and internet services.

“Our new Managed IT Packages remove the complexities of IT by combining proactive monitoring, with clearly defined support and response levels for workstations, servers, network infrastructure, and cybersecurity, into one clear, easy-to-understand model.” said Mark Dickey, Chief Revenue Officer for Access One.

Access One’s approach is supported by strong customer outcomes, with the company reporting a 96.1% customer satisfaction score (CSAT) across its managed services offerings.

Three Protection Levels, One Trusted Partner

Access One’s Managed IT Packages are structured to meet organizations where they are today—while allowing them to grow without rebuilding their IT foundation.

Essential provides foundational monitoring and alerts for organizations that need core coverage across workstations and servers. Help Desk Support is available for a fee.

Preferred builds upon the Essential package and includes Unlimited Help Desk Support, managed Microsoft 365 services, and managed detection and response to reduce downtime and operational strain.

Elite builds upon the Preferred package and includes Unlimited Help Desk Support plus delivers incident response, quarterly cybersecurity advisory services, and annual risk assessments aligned to recognized frameworks such as NIST, CSF, or CIS v8.

All packages include proactive network and system monitoring and alerts, endpoint protection, patch management, remote management, asset reporting, and client portal. Voice and Data services are available as an add-on.

Simplified Pricing

When bundled with add-on voice and data services, the Managed IT Packages typically equate to approximately \$2 to \$4 per user, per day, providing a simple way to understand total technology costs.

Built for Security, Designed for Growth

Access One's Elite package integrates cybersecurity services often reserved for larger enterprises, helping organizations strengthen governance, reduce risk, and prepare for incidents before they occur. These services complement Access One's managed endpoint, network, cloud, and backup offerings, creating a unified IT and security experience.

Availability

Access One's new Managed IT Packages are available immediately to businesses across the Midwest and beyond, with services offered in select locations.

For more information, visit www.accessoneinc.com/managed-it-packages/ or call (800) 804-8333.

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About Access One

Founded in 1993, Access One is a managed IT and telecommunications service provider specializing in comprehensive solutions for small, medium and mid-sized businesses. The company focuses on optimizing clients' technology infrastructure, reduce operational costs, and improving efficiency by delivering tailored IT, communication, and security services. www.accessoneinc.com

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