

PRESS RELEASE

ACCESS ONE INC. WINS STEVIE® AWARD IN 2021 STEVIE AWARDS FOR SALES & CUSTOMER SERVICE



For Immediate Release

Chicago, IL – February 4, 2021 – Access One Inc. was presented with a Bronze Stevie® Award in the COVID-19 Response – Most Valuable Response by a Customer Service Team category in the 15th annual Stevie Awards for Sales & Customer Service. This is the eighth consecutive year that Access One has been honored.

Despite an interesting year due to the COVID-19 pandemic, the Access One customer care team continued to provide customers with exemplary service.

Derrick Havis, President of Access One, said, “To win an award in the Covid-19 Response-Most Valuable Response by a Customer Service Team category, speaks to our entire team’s dedication and efforts towards our clients. 2020 was an extremely difficult year to navigate for all businesses both financially and as employees were sent home trying to be productive in a remote environment. Our ability to assist those clients in navigating those challenging times is why our client’s partner with Access One. I could not be prouder of our team!”

In an industry full of unreliable technology providers, Access One is a trustworthy, responsive partner delivering a single-source approach to technology problem-solving from the keyboard to the cloud. Access One provides a high-touch, customized experience and covers the full scope of infrastructure through engineering, deployment, and management.

The Stevie Awards for Sales & Customer Service are the world’s top honors for customer service, contact center, business development and sales professionals. The Stevie Awards organizes eight of the world’s leading business awards programs, also including the prestigious American Business Awards® and International Business Awards®.

More than 2,300 nominations from organizations of all sizes and in virtually every industry, in 51 nations, were considered in this year’s competition. Winners were determined by the average scores of more than 160 professionals worldwide on nine specialized judging committees. Entries were considered in more than 90 categories for customer service and contact center achievements.

Winners will be recognized during a virtual awards ceremony on April 14.

“In the toughest working environment in memory for most organizations, 2021 Stevie Award winners still found ways to innovate, grow sales, please their customers, and secure new business,” said Stevie Awards president Maggie Gallagher. “The judges have recognized and rewarded this, and we join them in applauding this year’s winners for their continued success. We look forward to recognizing them on April 14.”

Details about the Stevie Awards for Sales & Customer Service and the list of Stevie winners in all categories are available at www.stevieawards.com/sales.

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About The Stevie Awards

Stevie Awards are conferred in eight programs: the Asia-Pacific Stevie Awards, the German Stevie Awards, the Middle East & North Africa Stevie Awards, The American Business Awards, The International Business Awards, the Stevie Awards for Great Employers, the Stevie Awards for Women in Business, and the Stevie Awards for Sales & Customer Service. Stevie Awards competitions receive more than 12,000 entries each year from organizations in more than 70 nations. Honoring organizations of all types and sizes and the people behind them, the Stevies recognize outstanding performances in the workplace worldwide. Learn more about the Stevie Awards at www.stevieawards.com.

About Access One

Founded in 1993, Access One is a managed IT and telecommunications service provider specializing in comprehensive solutions for small, medium and mid-sized businesses. The company focuses on optimizing clients' technology infrastructure, reduce operational costs, and improving efficiency by delivering tailored IT, communication, and security services. www.accessoneinc.com

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