

PRESS RELEASE

ACCESS ONE INC. WINS BRONZE STEVIE® AWARD IN 2022 STEVIE AWARDS FOR SALES & CUSTOMER SERVICE



For Immediate Release

Chicago, IL – March 1, 2022 – Access One, Inc. was presented with a Bronze Stevie® Award in the Front-Line Customer Service Team of the Year – Technology Industries category in the 16th annual Stevie Awards for Sales & Customer Service.

The Stevie Awards for Sales & Customer Service are the world's top honors for customer service, contact center, business development and sales professionals. The Stevie Awards organizes eight of the world's leading business awards programs, also including the prestigious American Business Awards® and International Business Awards®.

Winners will be recognized during a virtual awards ceremony on May 11.

More than 2,300 nominations from organizations of all sizes and in virtually every industry, in 51 nations, were considered in this year's competition. Winners were determined by the average scores of more than 150 professionals worldwide on eight specialized judging committees. Entries were considered in more than 90 categories for customer service and contact center achievements, including Contact Center of the Year, Award for Innovation in Customer Service, and Customer Service Department of the Year; more than 60 categories for sales and business development achievements, ranging from Senior Sales Executive of the Year to Sales Training or Business Development Executive of the Year to Sales Department of the Year; and categories to recognize new products and services, solution providers, and organizations' and individuals' response to the COVID-19 pandemic. New categories this year honor excellence in thought leadership in customer service and sales.

In an industry full of unreliable technology providers, Access One is a trustworthy, responsive partner delivering a single-source approach to technology problem-solving from the keyboard to the cloud. Access One provides a high-touch, customized experience and covers the full scope of infrastructure through engineering, deployment, and management.

Nicki Watson, CCO of Access One, said, "We are honored to be recognized by the Stevie Awards for our excellence and achievements in the sales and customer service area. Access One is dedicated to providing outstanding customer support by exceeding expectations and we owe a lot of our success to our customer service department and the effort that they put into every customer interaction. The leader of our Customer Care organization, Lori VanDyke, is herself a Stevie Award winner and we are ecstatic with the results she's driven for Access One, and for our customers."

“The nominations we received for the 2022 competition illustrate that business development, customer service, and sales professionals worldwide, in all sorts of organizations, have continued to innovate, thrive, and meet customer expectations during the COVID-19 pandemic,” said Stevie Awards president Maggie Gallagher Miller. “The judges have recognized and rewarded their achievements, and we join them in applauding this year’s winners for their continued success. We look forward to recognizing them on May 11.”

Details about the Stevie Awards for Sales & Customer Service and the list of Stevie winners in all categories are available at www.stevieawards.com/sales.

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About The Stevie Awards

Stevie Awards are conferred in eight programs: the Asia-Pacific Stevie Awards, the German Stevie Awards, the Middle East & North Africa Stevie Awards, The American Business Awards, The International Business Awards, the Stevie Awards for Great Employers, the Stevie Awards for Women in Business, and the Stevie Awards for Sales & Customer Service. Stevie Awards competitions receive more than 12,000 entries each year from organizations in more than 70 nations. Honoring organizations of all types and sizes and the people behind them, the Stevies recognize outstanding performances in the workplace worldwide. Learn more about the Stevie Awards at www.stevieawards.com.

About Access One

Founded in 1993, Access One is a managed IT and telecommunications service provider specializing in comprehensive solutions for small, medium and mid-sized businesses. The company focuses on optimizing clients' technology infrastructure, reduce operational costs, and improving efficiency by delivering tailored IT, communication, and security services. www.accessoneinc.com

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