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5 Ways
HOSTED PBX (HPBX) BOOSTS THE MID-SIZED BUSINESS

With more and more companies moving to cloud-based solutions and leaving traditional premise-based phone systems behind, HPBX is quickly becoming the norm for mid-size businesses' communication.

According to Infonetics Research, both the HPBX and Unified Communications (UC or UCaaS) market is expected to hit up to $12 billion by 2018 and service more than 62 million seats.

So, how can this move to the cloud boost mid-sized business? Here are five benefits of HPBX:

1 INCREASED PRODUCTIVITY:
Features like "Find me, Follow me," allow calls to ring on all your phones, so you won't ever miss a call. Similarly, Unified Call Messaging (UCM) sends email, voicemail, and fax to single or multiple locations.

2 NO DOWNTIME AFTER DISASTER RECOVERY:
HPBX has disaster recovery in place and – because it's hosted in offsite data centers – it allows employees to access rerouted calls to cell phones even if the lines are cut.

3 ENHANCED BUSINESS IMAGE:
With multiple features such as auto attendant, music on hold, HD voice services, and customized messages to educate clients while on hold, HPBX allows you to create a professional company image while also giving you the time to address customers' needs.

4 AVOID MAINTENANCE OR UPGRADE COSTS:
With HPBX, there won't be any surprises on your monthly bill. Software upgrades and maintenance are included in the service costs, meaning that operating expenses are consistent and predictable.

5 FLEXIBILITY:
HPBX doesn't require a fixed number of lines, meaning you don't have to pay for a service that you don't need. In fact, you can scale up or down depending on your staffing needs.

Take the Leap to HPBX

If you're ready to improve productivity, it might be time to take the leap to HPBX. At Access One, we offer unmatched personalized care for your specific needs. Contact us at (800) 804-8333 or email us at info@accessoneinc.com to get started.